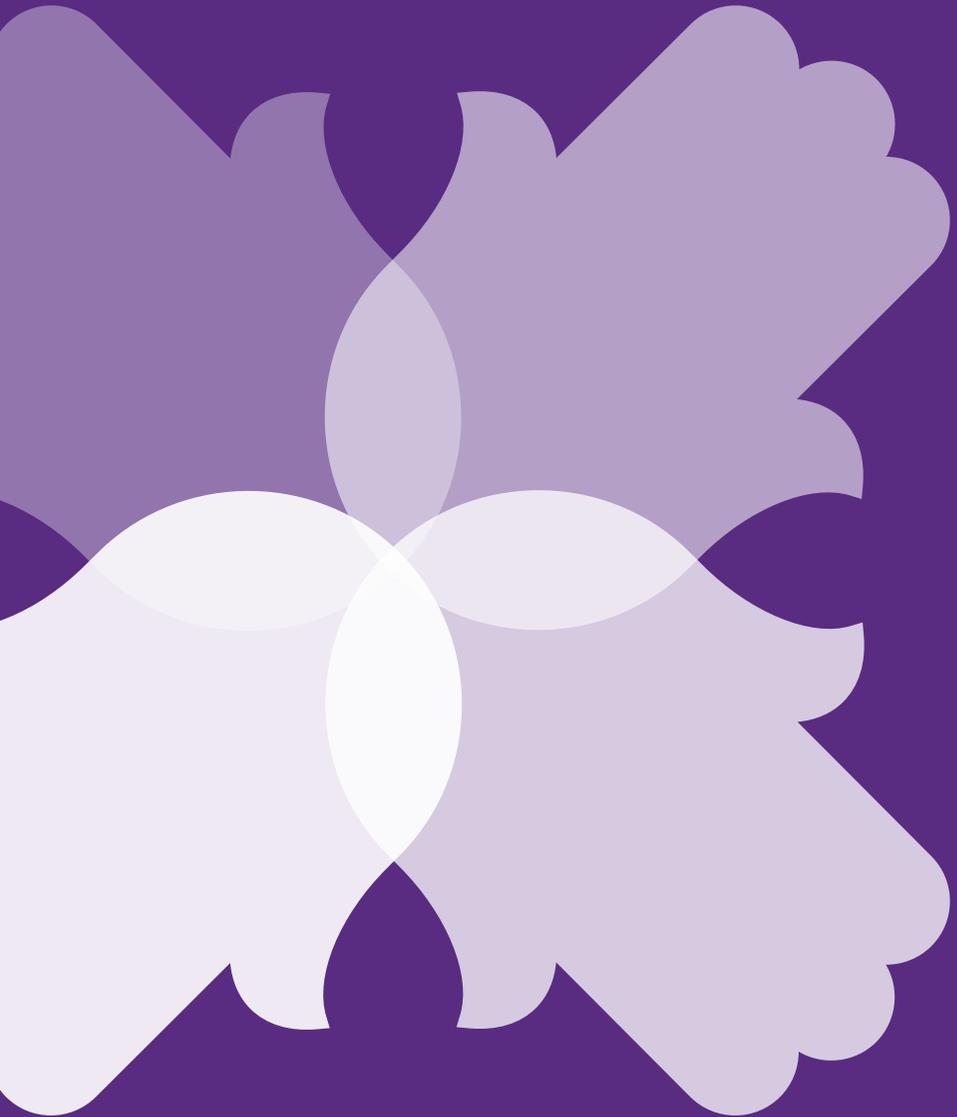




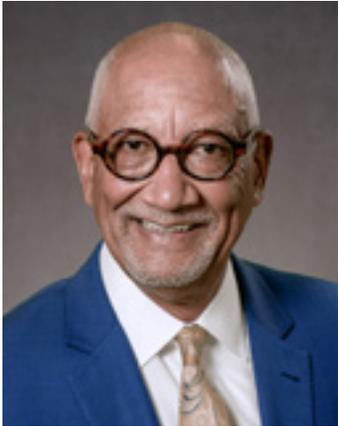
2021 ANNUAL REPORT





As we continue to navigate these challenging times, JFCS centers our Jewish values in all we do. We recognize the dignity in all people while working to repair the world and foster community.

Community, Dignity, and Repairing the World (Kehillah, B'tzelem, and Tikkun Olam)



As I begin my tenure as JFCS Chair of the Boards of Directors and Trustees I am encouraged and optimistic. We are still in the midst of an unprecedented time. COVID-19 has claimed 777,000 American souls. The pandemic has disrupted all aspects of life. My father-in-law died at the beginning of the pandemic and we were limited to 10 people (including clergy) at a graveside service. Societal ills are also in high relief and are exacerbated by the pandemic.

I am encouraged and optimistic because we, as a community, and JFCS, as an organization, are weathering the pandemic. JFCS has provided vaccines to our older adult clients and is in the process of securing booster shots for them. Our In Your Neighborhood program has provided food and donated clothing to Afghan refugees. We are moving from a fully virtual world to a hybrid world where in-person services gradually return.

JFCS has done an amazing job of adjusting to the environment we find ourselves navigating. We completed our Strategic Plan during this tumultuous time. The Board and staff are focused on supporting the community in which we live. We are focusing on providing more mental health services and support. I'm looking forward to working with the JFCS Board and staff to broaden its reach and recognition.

Please feel free to contact me with any questions, concerns, or suggestions as we move forward.

A handwritten signature in blue ink that reads "Les Robbins".

Charles (Les) Robbins
Chair of the Boards of Directors and Trustees

A Year of Teamwork



When I look back on the past year, one word comes to mind and that is teamwork. Working through the pandemic was unprecedented and truly brought out the very best in all JFCS stakeholders. Our staff worked diligently from home, reaching out to those in need of our services in the most compassionate of ways. They stayed in touch by phone, by Zoom, and even visiting the doorsteps of those who were isolated and alone during this stressful time. Our Board supported our decisions to pivot and adapt our programs and services to the ways that we could safely care for the community. They engaged in a robust strategic planning process together with our staff with tremendous positivity, continuing to look to our organization's future, setting goals that reflected not only the most pressing needs of the community but also the most critical needs of JFCS as a whole.

Together, our Board and staff were able to commit to enhancing our Diversity, Equity, and Inclusion as an organization, as well as creating a space for learning and evolving from lessons learned from the pandemic. How fortunate we are at JFCS to have such a forward-thinking Board who are always one step ahead of trends and directions in the nonprofit arena. Last, but certainly not least, JFCS received numerous gifts in the past year from donors, foundations, the Jewish Federation, and the community at large to enable us to not only continue our important work but also to help us navigate the stormy waters of the pandemic by helping people to live safely and with dignity.

A special thank you to Einstein and Jefferson Health Networks, Seed the Dream Foundation, and Divine Providence Village for providing vaccinations to our most vulnerable clients, our Holocaust Survivors, older adults, and persons living with disabilities. We at JFCS are forever grateful to you for your care during such challenging times.

I end my reflections for this Annual Report with tremendous gratitude to all who demonstrated generosity of time, spirit, and resources in the past year. We accomplished a lot together.



Paula Goldstein
President/CEO

MEETING BASIC NEEDS



27,528 free items of clothing distributed by Our Closet, JFCS' free clothing program

Individuals from **236** separate households received groceries, clothing, and social services via JFCS In Your Neighborhood, a new initiative that brings much-needed services directly into communities



\$371,336 in direct financial assistance, benefiting **951** individuals

124 individuals assisted in receiving over **\$160,000** in new public benefits

2,937 care management hours for Holocaust Survivors, older adults, people living with disabilities, and vulnerable adults

\$120,329 worth of essential goods such as household, childcare, and personal care items, as well as Chromebooks to address isolation, were provided to clients in crisis

224 financial coaching sessions and workshops to help build the skills for a stronger financial future



Weekly grocery package deliveries, Meals on Wheels, and grocery store gift cards totaling approximately **90,000** meals helped homebound individuals eat healthy

ADDRESSING MENTAL HEALTH CHALLENGES

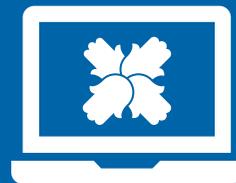


2,764
counseling hours

247 group art therapy and support group sessions around bereavement, hoarding, parenting, LGBTQ+ concerns, and maternal mental health

1,822 calls made by volunteers to homebound and isolated clients to help them stay connected

4,168 visits to JFCS webpages providing COVID-specific mental health resources



JFCS provided the services to help **76%** of counseling clients stabilize or improve their mental health during the pandemic



CREATING COMMUNITY CONNECTIONS



426 volunteers donated their time through COVID-safe opportunities

207 art programs engaged clients and community members

872 children and adults received LGBTQ+ inclusion training and **2,280** individuals participated in J.Proud events to celebrate and explore their Jewish and LGBTQ+ identities

561 interactive events for members of our People Living with Disabilities Program to foster a sense of community and build important life skills

24,163 viewers tuned in for **60** virtual community events to learn about important issues, find useful resources, build new skills, and connect with others



SUPPORTING OLDER ADULTS TO AGE WITH DIGNITY



Over **100,000** hours of in-home nursing and chore care provided to Holocaust Survivors and older adults



396 older adults served by The NORC (Naturally Occurring Retirement Community), a membership program to help individuals 65+ thrive in their own homes by providing home repairs, transportation, and socialization events



96% of older adults and Holocaust Survivors JFCS serves were able to continue living safely in their own homes because of the support they receive from JFCS

EMPOWERING CHILDREN & TEENS



160 parents participated in 12-session workshops to build healthy parenting skills

100 children and teens built leadership and life skills through Helping Hands: A Summer Work Readiness Program, the Teen Empowerment Program, a new Youth Volunteering Program, and the JFCS Junior Board

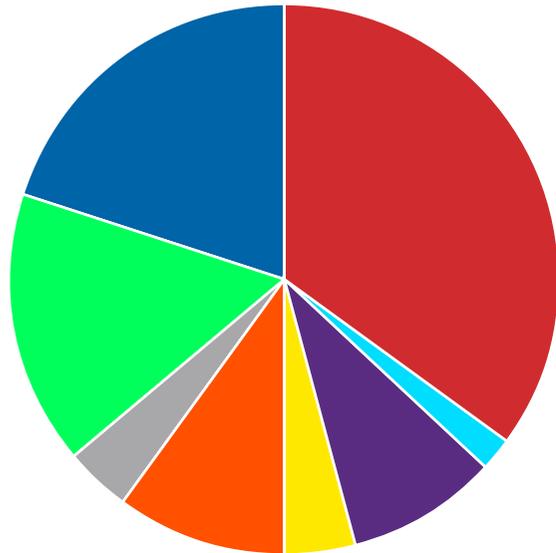


29 infant adoptions finalized through JFCS' Open Arms Adoption Network

10,918 youth received prevention trainings on drugs and alcohol, suicide, sexual abuse, gambling, and violence

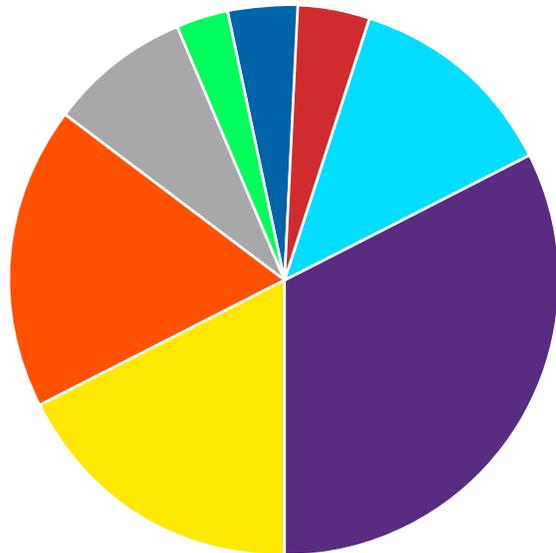


OPERATING REVENUE & EXPENSES



FY2021 Operating Revenues of \$12,404,000

Contributions from Foundations & Individuals	\$4,358,000	35%
Annual Fundraising Events	\$179,000	2%
Service Fees	\$1,144,000	9%
Income from Trusts	\$495,000	4%
Jewish Federation of Greater Philadelphia	\$1,186,000	10%
JFCS Foundation	\$516,000	4%
Fees & Grants from Government Agencies	\$2,029,000	16%
Jewish Claims Against Germany	\$2,497,000	20%



FY2021 Investment of Resources \$12,524,000

Fundraising	\$686,000	5%
Marketing & Administration	\$1,485,000	12%
Older Adult Services	\$3,889,000	31%
Individual & Family Services	\$2,142,000	17%
Education & Outreach Services	\$2,182,000	17%
Open Arms Adoption Network	\$999,000	8%
Our Closet	\$329,000	3%
The Barbara and Harvey Brodsky Enrichment Center	\$812,000	7%



JFCS partners with the Jewish Federation of Greater Philadelphia and is a member of the Network of Jewish Human Service Agencies and United Way. Social services for Jewish Nazi victims have been supported by a grant from the Conference on Jewish Material Claims Against Germany.

