At JFCS, our work is motivated by our deeply held Jewish values...

- **Community (Kehillah)** — fostering a sense of belonging for everyone

- **Dignity (B’tzelem Elohim)** — honoring and respecting each individual

- **Repairing the World (Tikkun Olam)** — making our community a better place for all
We continue to emerge from the stresses, strains, and changes dictated by the pandemic in this, the beginning of my second and last year as JFCS Chair of the Boards of Directors and Trustees. The hybrid mode of organizational functioning that was initially considered a temporary adjustment is likely now a permanent fixture of our environment. Work-life balance is more explicitly considered in all environments than pre-pandemic. The focus and work of JFCS is needed now more than ever.

The implementation of our strategic plan as well as living JFCS’ mission and values serves as an effective defense in our community against the societal ills of anti-Semitism, racism, hatred toward the LGBTQ+ community, and the rise of proponents of ill-liberal democracy that fills the news and requires our attention. We have diversified our Board and staff so that it better reflects the communities we serve. We serve Holocaust Survivors and members of marginalized communities equally with dignity and respect. The annual benefit honoring Anna Boni and Jane Golden was our first in-person benefit since the pandemic began. It showed the commitment of the Board, staff, and community to the importance of JFCS’ vision and mission.

We employ and live our values to ensure our community is welcoming and safe for all. Through the generosity, vision, and hard work of Board members and staff we have been able to begin a groundbreaking Mental Health Network. Our Closet In Your Neighborhood continues to expand and provide needed food and clothing.

I am proud and grateful to be part of an organization that lives its values. I am looking forward to the coming year where the continued implementation of our strategic plan will make our community a better place.

Charles (Les) Robbins
Chair of the Boards of Directors and Trustees
As I reflect on the past year, I can’t help but marvel at how our strategic goals have been actualized and integrated into the important work that JFCS offers to our community. Our first goal which envelopes service was defined as: a deepened commitment to mental health support in the community with a keen awareness of the ongoing needs, particularly of youth since the pandemic. Over the past year we have secured grants and donor gifts to support much needed staffing in this arena. We have also used these funds to further the development of a Mental Health Network which allows us to engage with mental health professionals outside of JFCS if there are needs we are unable to meet. This new, innovative approach has allowed us to support far more individuals than we could ever accomplish through our own staffing. Our hope is to present this model at the national conference of our fellow human service agencies in the spring.

Our strategic goal of seeing our organization as evolving in these unprecedented times (post-pandemic) has been a tremendous learning experience for all of us at JFCS. We are now officially a hybrid work organization meaning that our staff work in the office, in the field, and at home. To ensure we continue cultivating the outstanding working relationships so vital to our success, we have committed to gathering our full staff once a month for important trainings and recreational activities. Of course, we continue to be a work in progress, watching trends in other local and national organizations carefully to see how others are working effectively as well.

Our strategic goal of ongoing resource development through donor retention and new cultivation remains strong. The acquisition of a new donor database along with a strong Philanthropy Committee of Board members enables us to better work with our development team, ensuring our methods for effectively engaging community and harnessing critical support are ongoing.

Our commitment to diversity, equity, and inclusion (a key strategic goal for JFCS) is arguably where the greatest learning is taking place. In the past year, our Nominating and Governance Committee broadened its search for new Board members to ensure a diversity of backgrounds. As a result, we successfully engaged two members whose skills in non-profit work are unparalleled. Our staff has also formed a Diversity, Equity, and Inclusion Committee that is working on ways to make JFCS an organization where everyone feels a deep sense of belonging.

And finally, thanks to a generous grant from the Pew Foundation, we have been able to collect and harness data to make better informed decisions on behalf of our clients and our organization. Our ability to partake in this work alongside so many organizations in our community has only enriched our story and we are proud to have been selected by Pew.

In closing, I want to thank all members of the community who support JFCS in so many ways. There is not a day that goes by where I do not feel honored and grateful to all of you. I am so proud to lead this organization.

Paula Goldstein
President/CEO
MEETING BASIC NEEDS

Over 110,000 hours of in-home nursing care and household chores to help Holocaust Survivors age in their homes

3,176 care management hours for older adults, Holocaust Survivors, vulnerable adults, and people with disabilities

225 households received over 4,000 packages of fresh, locally sourced groceries via weekly drop-offs

6,417 equivalent meals worth of fresh groceries distributed at JFCS In Your Neighborhood events

31,357 articles of clothing distributed through pop-up events and emergency clothing packages

$286,238 in direct financial assistance to 580 households to cover rent, mortgage, utilities, medical expenses, food, and other essentials

85 individuals assisted in receiving over $117,800 in new government benefits

$14,000 in concrete goods provided, such as appliances and electronics
IMPROVING MENTAL HEALTH

- 7,675 total counseling and art therapy hours
- 500 visits to hospital patients by JFCS chaplains
- 141 support group sessions held around issues such as caregivers’ needs, challenges for the LGBTQ+ community, and bereavement

- 2,142 youth and 674 adults attended suicide prevention workshops
- 130 clients were supported by our Hoarding Program
- 72% of adult and pediatric counseling patients were able to maintain or improve their management of depression or anxiety
BUILDING POSITIVE LIFE SKILLS

1,256 individuals participated in LGBTQ+ inclusivity trainings and 27 organizations received consulting services on creating LGBTQ+ inclusive spaces.

1,775 prevention education sessions helped 7,419 students gain tools for managing alcohol, tobacco, drugs, violence, gambling, and possible suicidality in their lives.

45 at-risk adolescents received personalized support to help them manage drug and alcohol use.

238 individuals improved their financial literacy through our Financial Empowerment Program.

In 2021, JFCS launched Camp Mariposa to help children affected by substance use in their families. In one year, 94.1% of campers acquired vital skills such as healthy coping mechanisms, self-care, and locating help from safe adults.

Camp Mariposa
JEWISH FAMILY & CHILDREN'S SERVICE OF GREATER PHILADELPHIA
PART OF THE ELUNA NETWORK
CREATING & SUSTAINING HEALTHY FAMILIES

23 adoptions facilitated by Open Arms Adoption Network

437 attendees from adoptive families participated in Open Arms Adoption Network’s educational and community-building programs

150 parents participated in educational workshops to learn skills to cultivate healthy parent-child relationships, benefiting over 250 children and teens
299 older adults benefited from The NORC @ JFCS, a membership program in Northeast Philadelphia that helps older adults stay connected and remain living in their own homes.

2,608 individuals attended J.Proud events for the Jewish LGBTQ+ community.

989 volunteers of all ages gave back to the community.

125 members of our People Living with Disabilities Program participated in 450 skill-building activities, socialization events, and holiday celebrations.
Operational Revenues & Expenses

**FY2022 Unaudited Operating Revenues: $14,079,882**

- Contributions from Foundations & Individuals: $5,750,342
- Annual Fundraising Event: $170,663
- Service Fees: $1,052,180
- Income from Trusts: $474,194
- Jewish Federation of Greater Philadelphia: $1,193,858
- JFCS Foundation: $616,000
- Fees & Grants from Government Agencies: $2,000,813
- Jewish Claims Against Germany: $2,821,832

**FY2022 Unaudited Investment of Resources: $13,512,126**

- Fundraising: $917,408
- Marketing & Administration: $2,009,195
- Older Adult Services: $3,985,257
- Individual & Family Services: $2,230,552
- Education & Outreach Services: $2,165,203
- Open Arms Adoption Network: $944,527
- Our Closet: $295,652
- The Barbara and Harvey Brodsky Enrichment Center: $964,332

JFCS partners with the Jewish Federation of Greater Philadelphia and is a member of the Network of Jewish Human Service Agencies and United Way. Social services for Jewish Nazi victims have been supported by a grant from the Conference on Jewish Material Claims Against Germany.